

Monday, May 10, 2010

Time

8:30 -
11:30 am

Ballroom
Keynote: Daniel "Rudy" Ruettiger

Room	Surf A	Surf B	Surf C	Surf D	Reef C
	Shop Talk	Shop Talk	Shop Talk	Shop Talk	Shop Talk
2:45 - 3:45 pm	Airport Operations	Hospital/Medical Operations	Municipal Operations	Campus Operations	Commercial Operations

Room	Breakers A & B	Breakers C & D	Breakers E & F	Breakers G & H	Breakers I & J	Breakers K & L
	General	Technology	Sustainable Operations	Strategic Management	Design	General
4:00 - 5:00 pm	Best Practices in Shuttle System Management	License Plate Recognition, Lot Utilization and Permit- less Parking at the University of Colorado at Boulder	LEED - Implications for Parking and Transportation Professionals	You Can't Manage What You Don't Measure: Developing Metrics for Measuring Customer Satisfaction	Stacking the Deck: How to Make Sure Your Mixed-Use Project Is a Winner	The 3 Ps of Parking – Parking Enforcement, Public Relations and Political Will
	<i>Rick Pulido</i>	<i>Casey Jones</i>	<i>TBD</i>	<i>Charles Munn</i>	<i>Gary Cudney</i>	<i>Roamy Valera</i>